

If you are worried about
your debts, contact us.

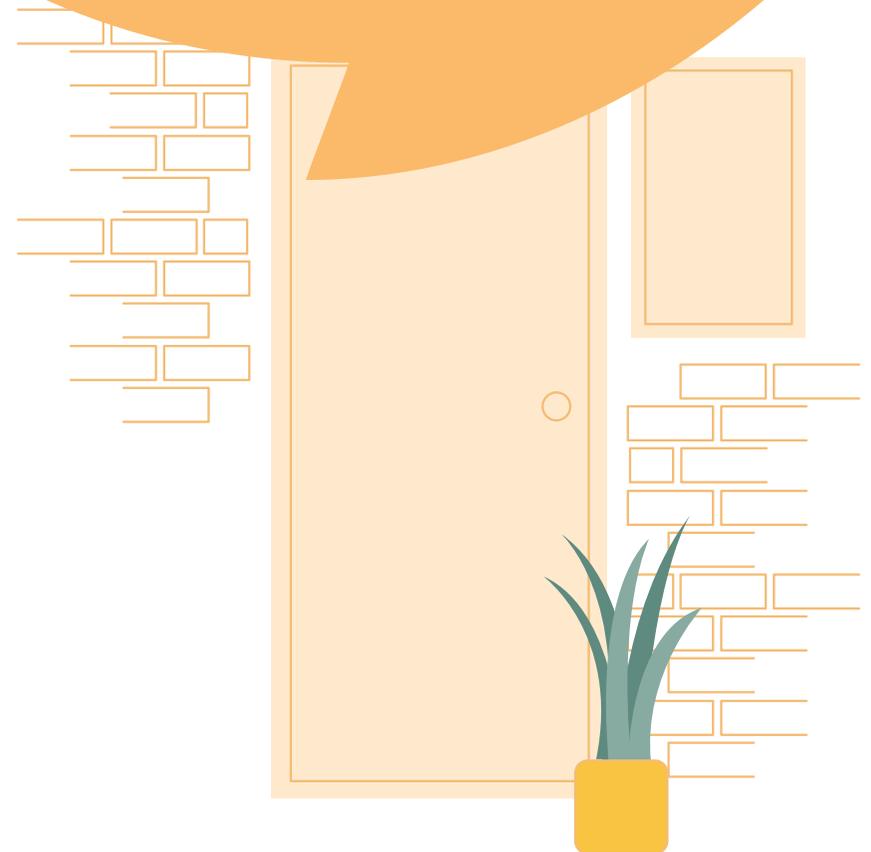
www.caew.org.uk
tel 0808 812 7087

Citizens Advice Elbridge (West)
is an independent advice agency.
Our advice is free, impartial
and confidential.

We are authorised by the Financial Conduct
Authority (FRN 617782) for debt advice.

Bailiffs

A quick guide to bailiffs
and your rights.



A **bailiff** (enforcement agent) may visit your home and take your belongings if you do not pay your debts - such as Council Tax bills, parking fines, court fines and county court, high court, or family court judgments.

Debt collectors don't have the same powers as bailiffs. They can't enter your home or take your possessions. They can only write, phone, or visit your home, to talk to you about paying back the debt.



Bailiffs can only force entry for:

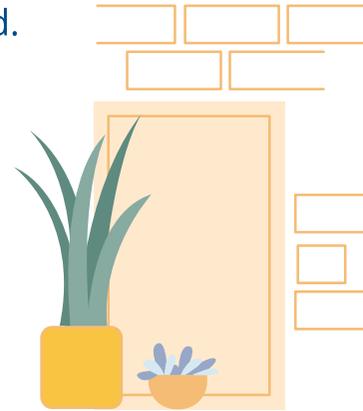
-  Unpaid criminal fines
-  Unpaid Income Tax or Stamp Duty
-  Evictions

Bailiffs must send you a letter to say they will visit. They must give you 7 days notice. It's important to contact them and make a repayment offer.

Bailiffs cannot enter your home:

-  By force, for example by pushing past you.
-  If any children under 16 or vulnerable people (with disabilities, for example) are at home.
-  Between 9pm and 6am.
-  Through anything except the door - make sure your doors are locked.

You shouldn't let a bailiff into your home - it's always best to try to sort out your debt by keeping them outside and speaking through the door or over the phone.



If you think bailiffs could take your car you should move it somewhere safe. Bailiffs can only take it from your home, business, public road or car park.

